How to Ensure Quizzes Created With ProProfs Work on Safari

Superior HTML5 technology powers quizzes created at ProProfs. This technology ensures that your quizzes on ProProfs load faster and run on all kinds of mobile devices such as iPhone, iPad, Android. Also on browsers including Internet Explorer, Firefox, Safari, Google Chrome and more.

However, at times Safari's default cookie settings block third-party apps. As a result, learners trying to access quizzes embedded on your website or blog using Safari might not be able to do so. In case you are accessing your quiz directly at ProProfs.com, the same will work fine across all platforms and mobile devices.
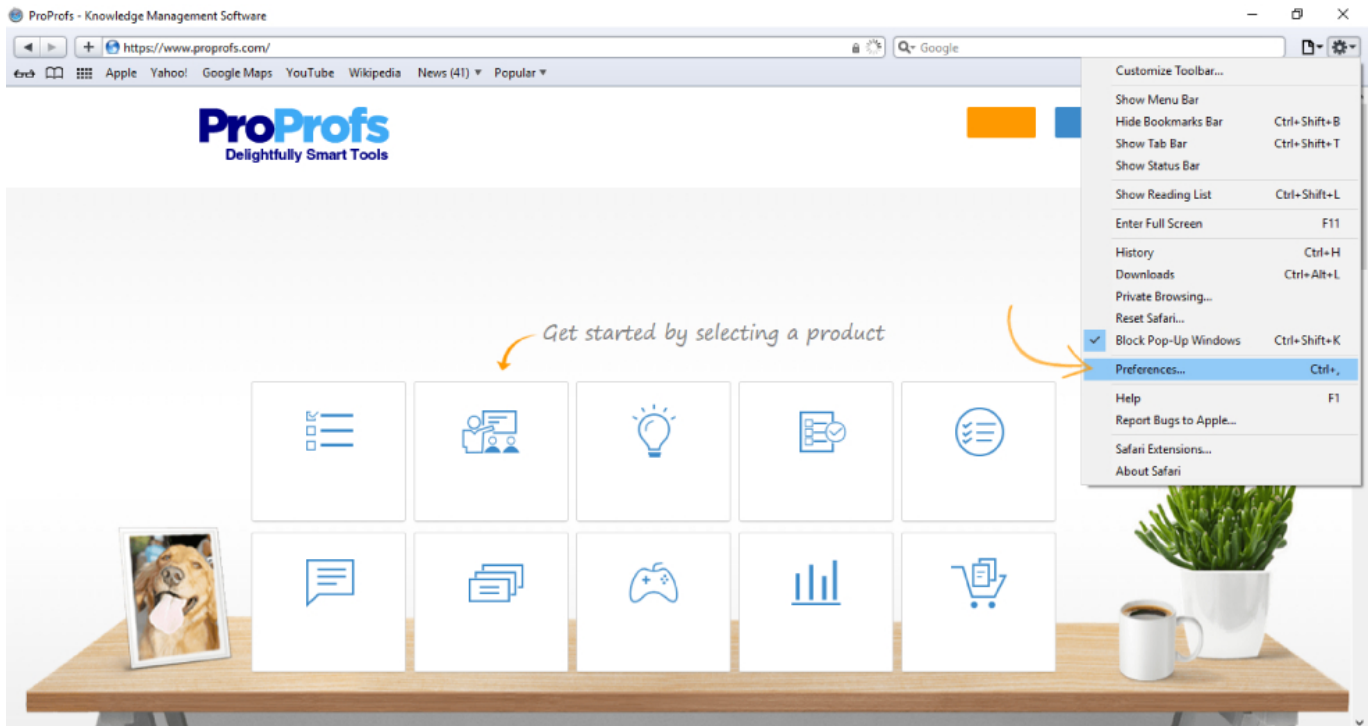
> ***Note:** This article describes a rare scenario that usually does not happen unless the settings in the browser are non-default.

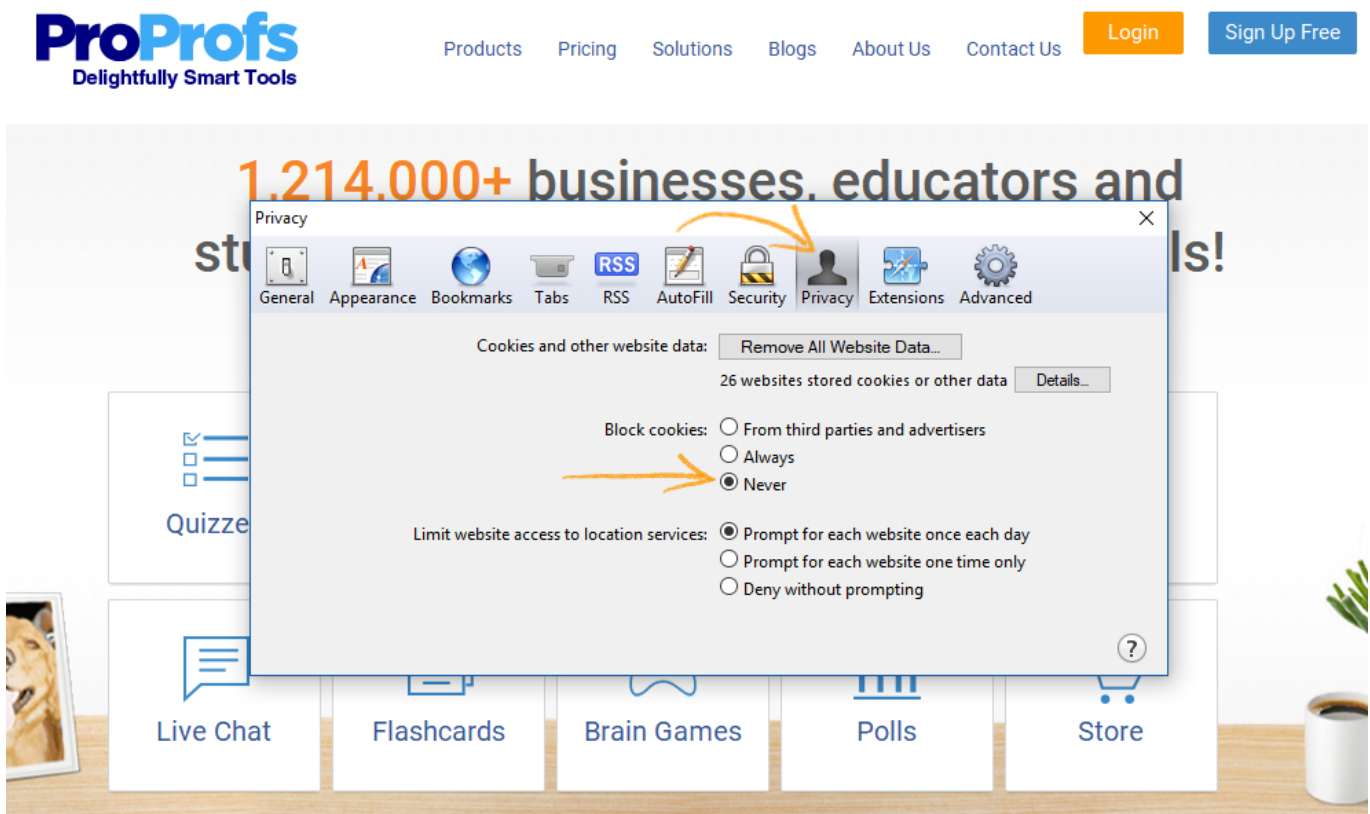**How to fix Safari issues on a laptop, iPhone, and iPad?**
1. **Safari on Windows**
2. **Safari on Mac**
3. **Safari on iPad**
4. **Safari on iPhone**

Safari on Windows

Step 1. Open Safari on the quiz that is not working. Go to Safari settings and click on preferences.
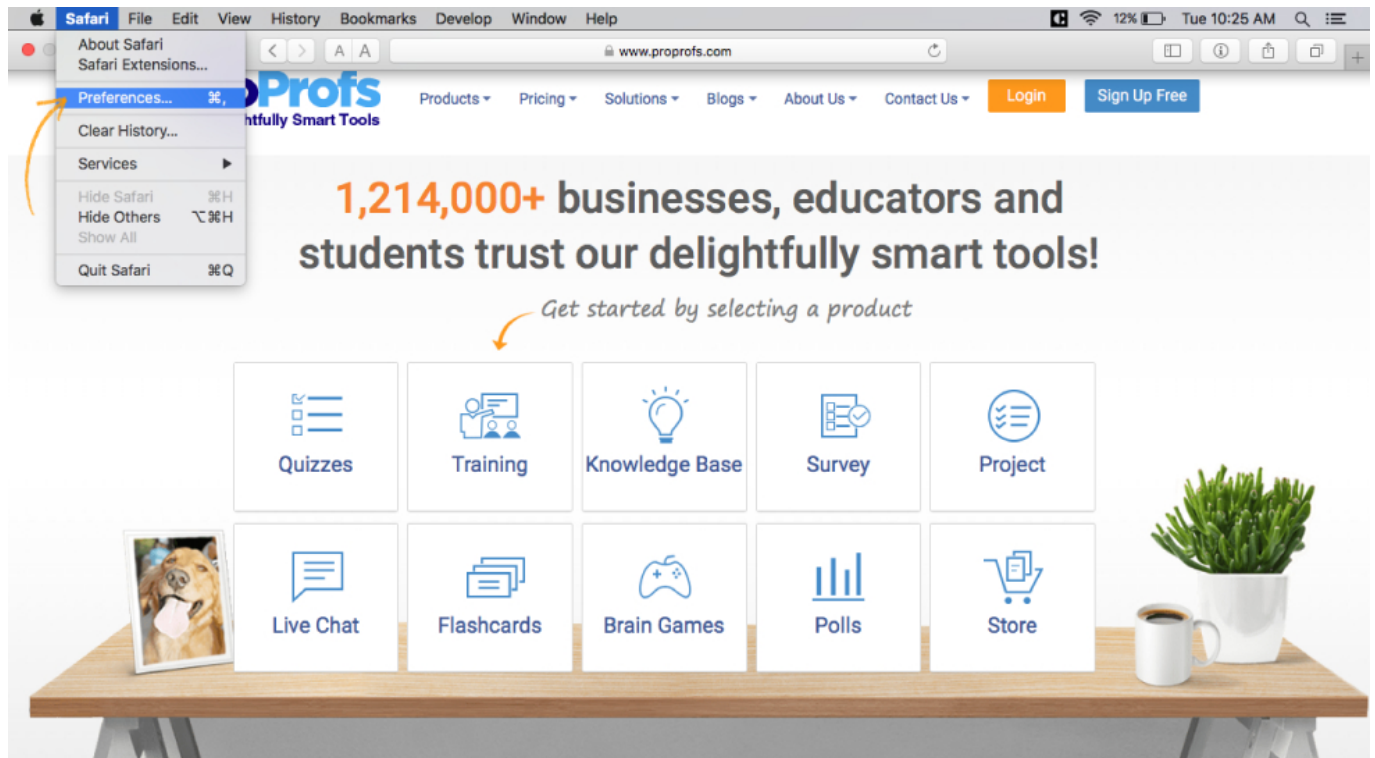
Step 2. Under Privacy tag >> Block cookies, you can see three options "From third party and advertisers," "Always" and "Never." Make sure Block cookies is set to "Never."
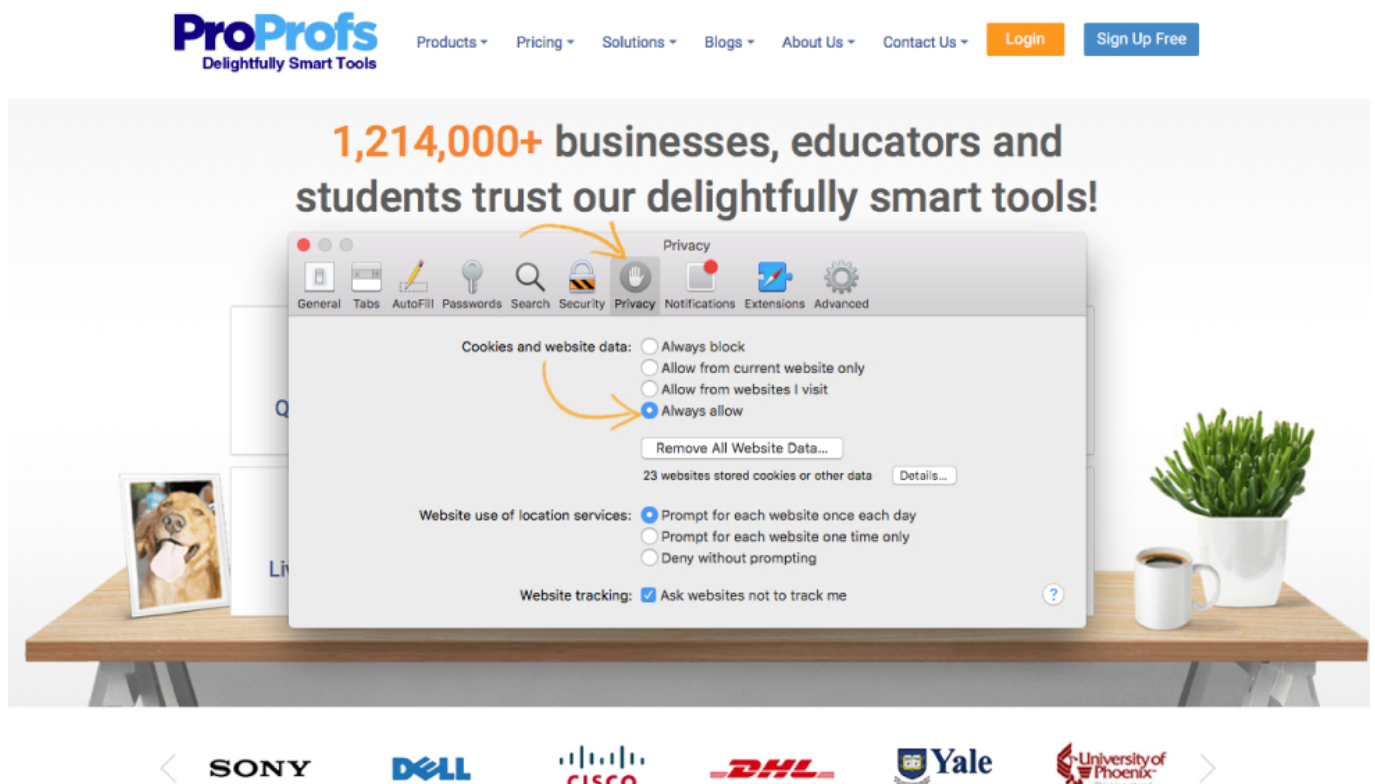

Safari on Mac

Step 1. Open Safari on the quiz that is not working. Go to Safari settings and click on
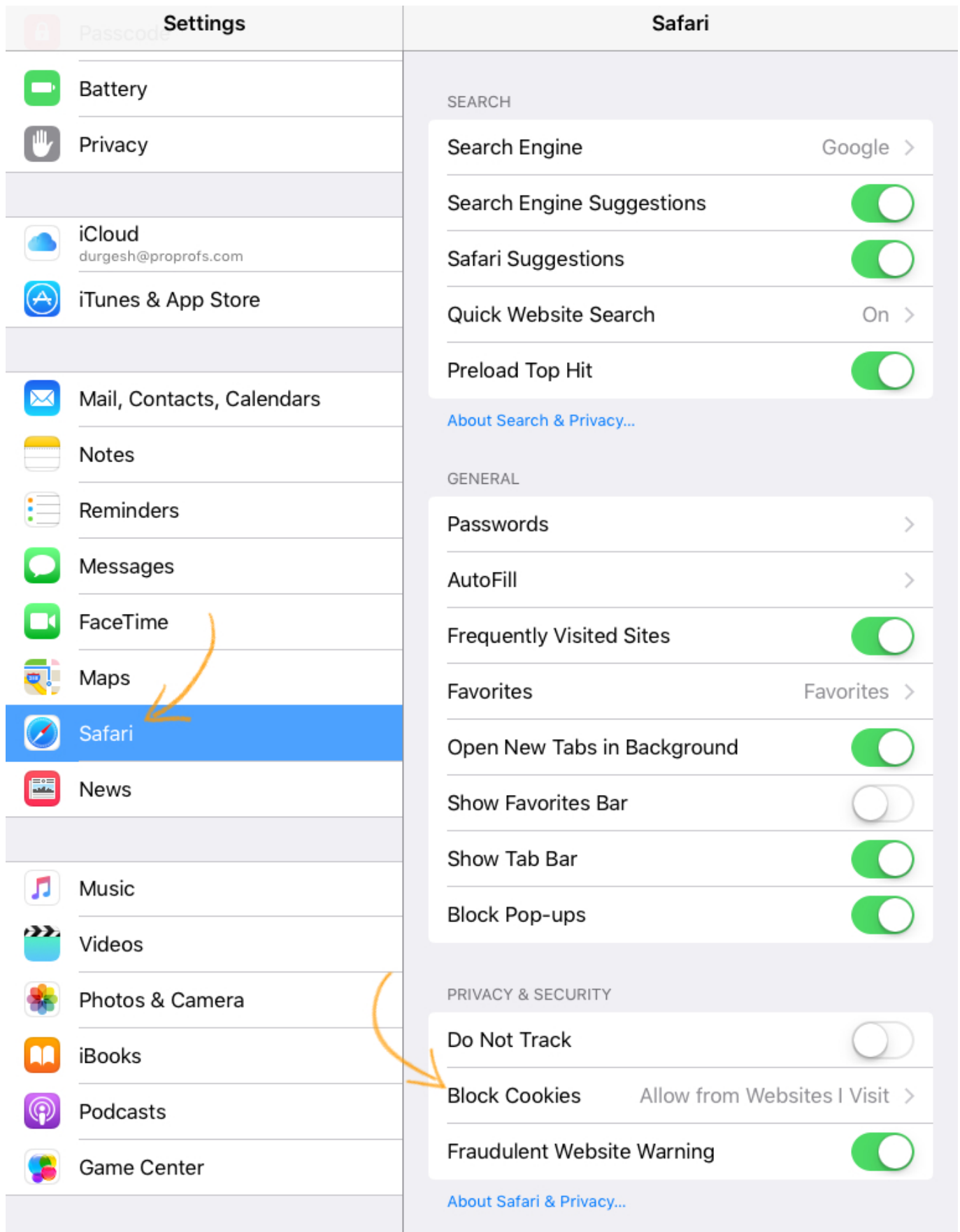
preferences.

Step 2. Under Privacy tag >> Cookies and website data, you can see four options "Always block," "Allow from current website only," "Allow from websites I visit," and "Always allow." Make sure "Cookies and website data" is set to "Allways allow."
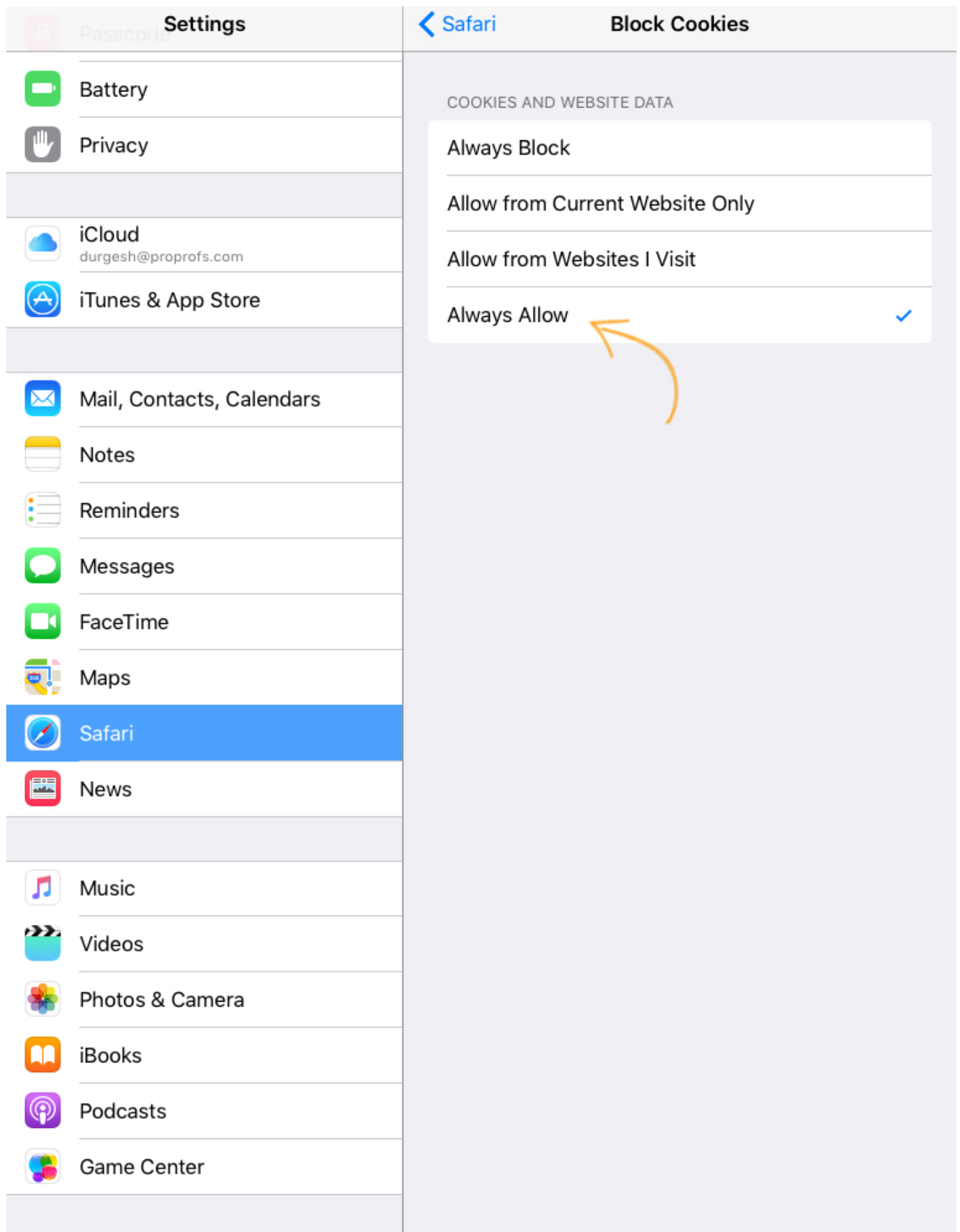
Safari on iPad

Step 1. Open iPad settings and select Safari.

Step 2. In Privacy >> Block Cookies, you can see four options "Always Block," "Allow from Current Website Only," "Allow from websites I Visit," and "Always Allow." Make sure Block Cookies is set to "Always Allow."

Safari on iPhone

Step 1. Open iPhone settings and select Safari.

Settings

	Contacts	>
	Calendar	>
	Notes	>
	Reminders	>
	Phone	>
	Messages	>
	FaceTime	>
	Maps	>
	Compass	>
	Safari	>
	Music	>
	Videos	>
	Photos	>

Step 2. In safari settings under Privacy & Security disable "Block All Cookies." (refer to the screenshot below)

❮ Settings   **Safari**

Open Links   In New Tab ❯

Block Pop-ups   ⬤◯

PRIVACY & SECURITY

Prevent Cross-Site Tracking   ⬤◯

Block All Cookies   ◯⬤

Ask Websites Not To Track Me   ◯⬤

Fraudulent Website Warning   ⬤◯

Camera & Microphone Access   ⬤◯

Check for Apple Pay   ⬤◯

Allow websites to check if Apple Pay is set up.
About Safari & Privacy...

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