How to Ensure Quizzes Created With ProProfs Work on Safari

Superior HTML5 technology powers quizzes created at ProProfs. This technology ensures that your quizzes on ProProfs load faster and run on all kinds of mobile devices such as iPhone, iPad, Android. Also on browsers including Internet Explorer, Firefox, Safari, Google Chrome and more.

However, at times Safari's default cookie settings block third-party apps. As a result, learners trying to access <u>quizzes embedded on your website</u> or blog using Safari might not be able to do so. In case you are accessing your quiz directly at ProProfs.com, the same will work fine across all platforms and mobile devices.

*Note: This article describes a rare scenario that usually does not happen unless

the settings in the browser are non-default.

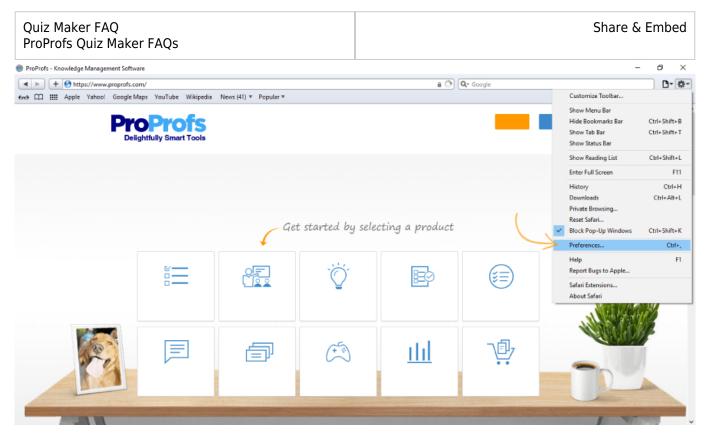
How to fix Safari issues on a laptop, iPhone, and iPad?

- **1.** Safari on Windows
- 2. Safari on Mac
- **3.** Safari on iPad
- 4. Safari on iPhone

Safari on Windows

Step 1. Open Safari and go to the quiz that is not working. Go to Safari settings and click on **Preferences**.

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Step 2. Under **Privacy** tag >> **Block cookies**, you can see three options: "From third party and advertisers," "Always" and "Never." Make sure Block cookies is set to "**Never**."

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Safari on Mac

Step 1: Open Safari and go to the quiz that is not working. Click **Safari > Preferences**.

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Step 2: Go to the Privacy tab. Untick the checkbox for "Prevent cross-site tracking".

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Advanced Settings	S							About	Safari & Pri	vacy ?

Step 3: Click on **Advanced Settings** (located in the bottom-left corner of the Privacy tab) or go to the **Advanced tab** directly.

• Ensure the option "Block all cookies" is disabled.

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Safari on iPad

Step 1. Open iPad settings and select Safari.

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Notes	GENERAL
Reminders	Passwords >
Messages	AutoFill
FaceTime	Frequently Visited Sites
Maps	Favorites Favorites >
Safari	Open New Tabs in Background
News	Show Favorites Bar
7 Music	Show Tab Bar
Videos	Block Pop-ups
Photos & Camera	PRIVACY & SECURITY
iBooks	Do Not Track
Podcasts	Block Cookies Allow from Websites I Visit >
	Fraudulent Website Warning
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Step 2. In **Privacy** >> **Block Cookies**, you can see four options: "Always Block," "Allow from Current Website Only," "Allow from websites I Visit," and "Always Allow." Make sure Block Cookies is set to "**Always Allow**."

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	Photos & Camera				
	iBooks				
P	Podcasts				
5	Game Center				

Quiz Maker FAQ ProProfs Quiz Maker FAQs **Safari on iPhone**

Step 1. Open iPhone settings and select Safari.

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Settings

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Step 2. In safari settings, click **Advanced**.

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SettingsSafariFraudulent Website WarningAbout Safari & PrivacyClear History and Website DataSETTINGS FOR WEBSITESShare Across Devices		
About Safari & Privacy Clear History and Website Data SETTINGS FOR WEBSITES		
Clear History and Website Data SETTINGS FOR WEBSITES		
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READING LIST		
Automatically Save Offline		
Automatically save all Reading List items from iCloud for offline reading.		
Advanced	>	

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