## How to Check System Availability & Response Time in Quiz Maker

You can view all the system performance and availability details on our Trust ProProfs page. Here you will find the following details:

- The uptime report---- we strive for nearly 100%
- Our fast response time
- The response time by country

Note: You get to see not only the live response time of our systems but also historical information on our system availability stats.

Our quiz software is available 24/7, and learners can take the quizzes from anywhere at any time. We understand that robustness and speed are the two main concern areas as learners taking online tests require a high response time. To ensure that our software maintains a constant and high response time, we regularly undergo system maintenance and practice complete transparency when communicating maintenance.

## Important features of our system & data security

- Daily local & remote backup included in all plans
- State-of-the-art computer servers with dedicated generators & battery backup
- Servers hosted at a secure location, with multiple power feeds  $\&\ fiber\ links$
- Regular security updates for software and infrastructure
- Network protected by an enterprise-class firewall

## What you can do with your data

- Download, print, or delete your data at anytime
- Download your data to CSV or as Excel spreadsheets
- Use our API to export data into your company's database

## **Related Articles:**

- How to Save and Resume Quiz Progress
- How to Password-Protect a Quiz
- How to Print a Quiz

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