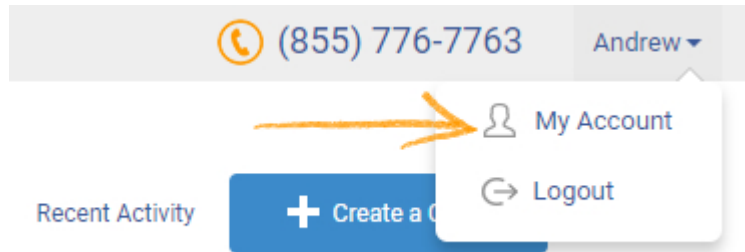


How Do I Cancel My Plan?

You can cancel your plan any time by either emailing us at billing@proprofs.com or by following these steps:

Step 1. Go to My Quizzes and click on "My Account".



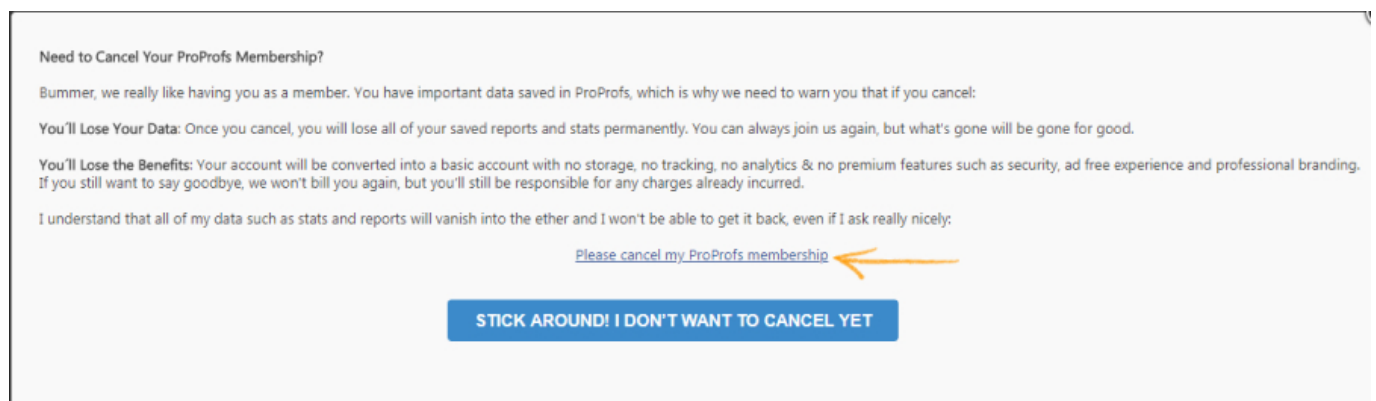
Step 2. Under My Account, next to Subscription Renewal, click "Cancel Subscription."

[My Quizzes](#)

My Account

Account Type:	QM Enterprise Annual Plan	
Subscription Renewal:	Enabled (On April 25, 2019 your subscription will automatically renew.)	Cancel Subscription
Invoices:	View Invoices	
Credit Card:	Update Credit Card	
Your Time Zone:	(GMT-05:00) Eastern Time (US & Canada)	(Change This)
Seller Account:	My Seller Account	
Instructors:	My Instructors ?	
User Private Code:	[REDACTED] ?	

Step 3. A pop up will open, click "Please cancel my ProProfs membership."



Step 4. Submit your feedback and click "Submit feedback & cancel my account."

☐ Did not work as expected or promised.

☐ Product worked well and my task/project is completed.

☐ Product worked well but I do not have a budget.

☐ Switched to another product.

☐ None of these reasons

Q. 2) Please share additional details/feedback below:

Q. 3) Would you use ProProfs again?

☐ No, I was not satisfied.

☐ I may use it again.

☐ I will surely use it again.

☐ I will use it and recommend to others.

[Submit feedback & cancel my account](#)

[STICK AROUND! I DON'T WANT TO CANCEL YET](#)

Step 5. Once you complete the above steps, you will be redirected to a new window where you can finally cancel your plan.